



## Exclusive Shield Member Benefits

- Free Consultations
- Waived Service Fees
- Priority Scheduling
- Membership Discount  
10% + additional 5% for Military,  
First Responders & Seniors - Excluding Installs
- Over \$4,918.00+ in Money Saving Coupons
- Exclusive Club Card
- Preferred Customer Service Hotline
- High Performance Maintenance Checkups
  - Fast, Free Financing
  - Live Technical Assistance
- Loyalty Credit Dollars – Our goal is to reward your loyalty. You earn \$50.00 in loyalty credits for each consecutive year you're a member of The Shield to use toward equipment replacements.



**330-652-0511**  
OnlyAtoZ.com

## OUR SHIELD CLUB COVERS ALL OF THESE PREVENTIVE MAINTENANCE INSPECTIONS AND MORE!

### PLUMBING & DRAIN CLEANING

- ✓ Tune-up mechanical parts
- ✓ Check water pressure
- ✓ Test drinking water
- ✓ Check washing machine hoses
- ✓ Check all faucets for leaks to ensure proper operation
- ✓ Dye test toilets to check for leaks to ensure proper operation
- ✓ Check all drains for proper flow
- ✓ Provide Bio-Clean treatment to all drains
- ✓ Check garbage disposals for proper operation
- ✓ Check all emergency shutoff valves for proper operation
- ✓ Label all shutoffs at locations
- ✓ Check all under-sink traps and shutoffs
- ✓ Check main water meter
- ✓ Check all outside spigots
- ✓ Flush water heater
- ✓ Main sewer line camera inspection

Did you know that one leaking toilet and a dripping faucet can waste over 50,370 gallons of water a year?

### HEATING

- ✓ Check al the burners for proper operation
- ✓ Check thermocouple for proper operation
- ✓ Check the heat exchanger surface
- ✓ Check the flue pipe
- ✓ Lubricate pumps, bearings and fans
- ✓ Check the inducer and blower motors
- ✓ Check and tighten all electrical connections
- ✓ Check the safety switch and controls
- ✓ Check the pilot assembly
- ✓ Check temperature and pressures
- ✓ Check thermostat for proper operation
- ✓ Check drain lines and traps for proper function
- ✓ Testing and labeling of emergency shut-offs
- ✓ Check gas valve
- ✓ Check zone valves
- ✓ Check expansion tank
- ✓ Check aquastat, relay and water regulator
- ✓ Check airflow across indoor coil and blower wheels
- ✓ Check duct work for leaks
- ✓ Start and test operation and cycle of unit
- ✓ Check air flow
- ✓ Check humidifier/dehumidifier

Annual checkups can prevent over 70% of all furnace repairs as well as improve your system's efficiency by up to %16 - saving you money!

### COOLING

- ✓ Check condenser coil
- ✓ Check evaporator coil
- ✓ Check blower motor
- ✓ Check refrigerant charge
- ✓ Lubricate motor, bearings, and fans
- ✓ Check and tighten all electrical connections
- ✓ Check temperature and pressures
- ✓ Check thermostat for proper operation
- ✓ Check and labeling of emergency shut-offs
- ✓ Check controls and safety devices
- ✓ Check capacitors
- ✓ Check condensate drain
- ✓ Check relays and contactors for proper operation
- ✓ Check duct work for leaks
- ✓ Check proper amperage and voltage of A/C system
- ✓ Start and test operation and cycle of unit
- ✓ Check airflow
- ✓ Check humidifier/dehumidifier

By keeping you central A/C system in top working order with annual maintenance, you can cut your monthly energy cost by about 25% and reduce breakdowns by as much as 95%!



**THE SHIELD**



# THE SHIELD

## Membership Comparison

	OTHER COMPANIES	The Shield
PRIORITY SCHEDULING	✗ NO	✓ YES
GUARANTEED RESPONSE TIME	✗ NO	✓ YES
SERVICE FEE	✗ \$69 OR MORE	✓ FREE
PLUMBING CHECKUP	✗ NO	✓ INCLUDED
REFERRAL DOLLARS	✗ NO	✓ YES
HEATING HIGH PERFORMANCE	✗ NO	✓ INCLUDED
LIVE TECHNICAL ASSISTANCE	✗ NO	✓ YES
AIR CONDITIONING HIGH PERFORMANCE	✗ NO	✓ YES
MEMBER DISCOUNTS - EXCLUDING INSTALLS	✗ NO	✓ YES
\$4,918.00+ IN MONEY SAVING COUPONS	✗ NO	✓ YES
FREE ESTIMATES	✗ NO	✓ INCLUDED
FAST, FREE FINANCING	✗ NO	✓ YES



- Plumbing
- Excavation
- Drain Cleaning
- Smoke Testing
- Septic Pumping
- Leak Detection
- Heating & Cooling
- Acrylic Wall Systems
- Walk-in Showers & Tubs
- Sewer Video Inspection
- Home Safety Accessories
- Trenchless Pipe Relining
- High Pressure Sewer Jetting



Dear Valued Member,

Welcome and thank you for choosing A to Z Dependable Services for all your home needs. We greatly appreciate your dedicated service and look forward to being your one-stop shop for years to come.

As you know, A to Z Dependable Services is completely committed to 100% customer satisfaction. With The Shield, you not only receive priority service and discount pricing, you also receive three comprehensive inspections each year (Heating, Plumbing + A/C). As you can see from the enclosed brochure, the value of each inspection is far greater than the cost of the plan itself. This membership is fully transferable to a new home or new homeowner at no additional cost.

Thank you for taking advantage of The Shield. If you ever have any questions or if we can help you in any other way, please call 330-652-0511 or book a service appointment online at OnlyAtoZ.com

As always, have a better than great day!

Best,

Brian Pritchard  
**President**  
**A to Z Dependable Services**

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Since 1960